

Military OneSource Connects Military and Family Life Counselors and Child and Youth Behavioral Counselors with Products and Support

What is Military OneSource?

Military OneSource is a Department of Defense-funded program that's both a call center and a website providing comprehensive information, resources, and assistance on every aspect of military life. Military OneSource services are available worldwide 24 hours a day, seven days a week, at no cost to service members, their families, and survivors. Confidential support services include specialty consultations on topics from financial counseling and tax filing assistance, to special needs support and wounded warrior resources. Spouse education and career opportunities are designed to help military spouses achieve their goals at any stage of their military life. Private, non-medical counseling helps military members and their families through relationship challenges, job stress, parent-child communication, and other every day and military life situations.

What Can Military OneSource Do For You?

Military OneSource connects the military community to a wide range of resources.

Leverage Military OneSource State Consultant Support

Military OneSource consultants, assigned in every state, actively work with military and civilian organizations to provide education and outreach. State consultants educate the military community on Military OneSource and federal, state, and community resources available to support service members and their families. State consultants also collaborate with organizations within their state to find resources based on identified gaps or needs.

Access Military OneSource Products

Download or order free products to support your work with the military community. Military OneSource has many articles, fact sheets, brochures, books, videos, and audio tapes for you to share and promote military and family-focused information and tools. Many of the products are available for download as a PDF to your computer where you can then print. Other products can be ordered for delivery to your location.

In your role as a "DoD Provider", you may order more than one product. The shopping cart feature will indicate the maximum quantity allowed.

To order materials, you must be a registered user. The following instructions will guide you through the registration process.

- Establish a Military OneSource profile by copying and pasting the url into your internet browser: <https://www.militaryonesource.mil>

- On the home page, CLICK the red menu icon in the upper right corner.
- CLICK on “LOG IN” in the right column under the red Confidential Help button.
- The next screen is the DOD NOTICE AND CONSENT. To proceed, you have to CLICK the circle to agree to user terms. Then you CLICK “Proceed to Login” button.



DOD NOTICE AND CONSENT

NOTICE ABOUT DoD CAC Cards and Certificates

When presented to choose your CAC Certificate, please choose the ENCRYPTION certificate. DO NOT choose the EMAIL certificate.

You are accessing a U.S. Government (USG) information system (IS) that is provided for USG-authorized use only. By using this IS, (which includes any device attached to this IS), you consent to the following conditions:

- The USG routinely intercepts and monitors communications on this IS for purposes including, but not limited to, penetration testing, COMSEC monitoring, network operations and defense, personnel misconduct (PM), law enforcement (LE), and counterintelligence (CI) investigations.
- At any time, the USG may inspect and seize data stored on this IS.
- Communications using, or data stored on, this IS are not private, are subject to routine monitoring, interception, and search, and may be disclosed or used for any USG-authorized purpose.
- This IS includes security measures (e.g., authentication and access controls) to protect USG interests-- not for your personal benefit or privacy.
- Notwithstanding the above, using this IS does not constitute consent to PM, LE or CI investigative searching or monitoring of the content of privileged communications, or work product, related to personal representation or services by attorneys, psychotherapists, or clergy, and their assistants. Such communications and work product are private and confidential. See User Agreement for details.

NOTICE TO USERS

Use of this system constitutes consent to security monitoring and testing. All activity is logged with your host name and IP address.

- I do not agree.
- I have read and understood the statement and I agree to comply with all applicable regulations concerning use of the information from this web site.

Proceed to Login

- The Welcome page is next. If you have a user ID/Email Address and Password you may provide those and click “LOGIN”. If you do not, go to the right column block under “Why Register?” and CLICK “Register Now.”

MILITARY
ONESOURCE

800-342-9647 | OCONUS Calling Options

Welcome FAQ Support Update Profile

* **User ID/Email Address:**

[Forgot your User ID?](#)

* **Password:**

[Forgot your Password?](#)

* Users will be required to update their passwords every 60 days.

LOGIN

Not registered yet?
Complete this one time registration to access all the tools and resources available to you through Military OneSource.

Why register?
Eligible Military OneSource users have access to products, resources and support.
[Register Now](#) ←

Need support?
If you are having difficulty with the log in process, please read these [frequently asked questions](#).
[Having trouble with your account? Click here.](#)

- Step 1 – User Information: Complete all information with red asterisks.
 - For Role, choose “DoD Service Provider” in the dropdown.
 - For Affiliation, choose “**MFLC Non-medical Counseling.**”
 - For Service status, choose your military affiliation if you are active, reserve or guard. If you are a civilian choose “DoD Civilian” and “DoD Service Provider.”
 - Example: Military

* **Role** DoD Service Provider ▼

* **Affiliation** Other - Not Listed ▼

* **Service** United States Army ▼

* **Service Status** [Choose Your Service Status] ▼

* **Installation/Deployment Country** [Choose Your Country] ▼

* **Installation** [Choose your Installation] ▼

▪ Example: Civilian

* **Role** DoD Service Provider ▼

* **Affiliation** Other - Not Listed ▼

* **Service** DoD Civilian ▼

* **Service Status** DoD Service Provider ▼

- When the form is complete, CLICK on “Continue to Step 2.”
- Step 2 – Security Information: Create a password according to requirements.
- Select and answer 3 security questions.
- Read the End User Agreement. If in agreement, CLICK “Submit Request.”
- After you have submitted your request, you will receive a welcome email from Military OneSource confirming your User ID. You have successfully registered and created a profile.
- Next, login using your new User ID and password. Familiarize yourself with the website. If you scroll to the bottom of the page, you will see a button titled “**Service Providers and Leaders**” which takes you to additional information.

Topics in “Service Providers and Leaders”

- Casualty Assistance
- Money Management
- Child Abuse and Domestic Abuse
- Morale, Welfare and Recreation
- Child, Youth and Teen
- Moving
- Confidential Help
- Parenting
- Deployment
- Personnel Accountability and Evacuation Operations
- Exceptional Family Member Program (EFMP)/Special Needs
- Spouse Education and Career Opportunities (SECO)
- K-12 and College Education
- Transition Assistance
- Military Family Readiness Counsel
- Voluntary Education
- Military and Family Life Counseling Program
- Wounded Warrior

Go to the topic pages and familiarize yourself with the resources offered, click on links, and read articles.

How to Order Recommended Materials:

- Go to Military OneSource website – www.militaryonesource.mil
- Login via the Menu icon in the top right corner.
- Once logged in, scroll to the bottom of the page to QUICK ACCESS and CLICK on “**Products.**” This will take you to the list of products.
- There are options to finding materials: Search all products, filter by category, or filter by type. Or you can scroll through the page and use the “Load More” button on the bottom of the page to view more products. Each product widget has a symbol on the top right that indicates whether it is a downloadable product or can be ordered.
- A product that can be ordered has a shopping cart symbol. CLICK on product widget to view the product description. If you’d like to order, CLICK “Add To Cart” button.
- When the product is added to your cart, the buttons are “Download File” or “View Cart” or you can shop more by choosing “Back To Products” (top left of product page).
- If you chose “View Cart”, the page will go to MY SHOPPING CART page that lists the items that you have placed in your shopping cart. You can edit the

- quantity of the item, update, or remove the item. If you remove an item, a pop-up will occur asking if you wanted to proceed with removing the item.
- When you have completed your shopping, CLICK “Checkout.”
 - The following page, REVIEW AND CHECKOUT, will inform you of any errors and allows for edits and saves.
 - If your contact information and order is correct, CLICK “Checkout.”
 - You will receive an order number, and an email with tracking information.
 - You have an option to print the page for your records.

Popular Products to Order & Reorder as needed (may require login as provider):

- 1 - Toolkit for Military and Family Life Counselor (Choose the military service you support. Note: None for Navy); posters also available separately.
 - Air Force:
 - <https://www.militaryonesource.mil/web/mos/products#!/detail/456>
 - Army:
 - <https://www.militaryonesource.mil/web/mos/products#!/detail/458>
 - Marine Corps:
 - <https://www.militaryonesource.mil/web/mos/products#!/detail/460>
- General MFLC brochure:
 - <https://www.militaryonesource.mil/web/mos/products#!/detail/435>
- 1 (pack of 25) - 2017 MilTax Flier (spouse)
 - <https://www.militaryonesource.mil/web/mos/products#!/detail/491>
- Putting Baby Safely to Sleep: Tools for New Parent Support
 - <https://www.militaryonesource.mil/products#!/detail/343>
- 2017 MilParent Tip Sheet
 - <https://www.militaryonesource.mil/web/mos/products#!/detail/469>
- 2017 Love Every Day Flier
 - <https://www.militaryonesource.mil/web/mos/products#!/detail/475>
- Chill Drills Playaway (orderable and downloadable individual drills available):
 - <https://www.militaryonesource.mil/web/mos/products#!/detail/158>

CYB-MFLC:

- 1- Toolkit for Child and Youth Behavioral Counselors (each military service has one, choose the military service you support); posters also available separately.
 - Air Force: <https://www.militaryonesource.mil/web/mos/products#!/detail/457>
 - Army: <https://www.militaryonesource.mil/web/mos/products#!/detail/459>
 - Marine Corps: <https://www.militaryonesource.mil/web/mos/products#!/detail/461>
 - Navy: <https://www.militaryonesource.mil/web/mos/products#!/detail/463>
- CYB-MFLC General Brochure and Presentation Library:
 - <https://www.militaryonesource.mil/web/mos/products#!/detail/433>
- 20 - Baby Wheels (English Version)
 - <https://www.militaryonesource.mil/web/mos/products#!/detail/24>
- 20 each - Baby Wheels-Preschool 2-5 (both versions)
 - English Version: <https://www.militaryonesource.mil/web/mos/products#!/detail/484>
 - Spanish Version: <https://www.militaryonesource.mil/web/mos/products#!/detail/485>
- 20 each - Baby Wheels-Rolling into Fatherhood 0-3 (both versions)
 - English Version: <https://www.militaryonesource.mil/web/mos/products#!/detail/486>
 - Spanish Version: <https://www.militaryonesource.mil/web/mos/products#!/detail/487>
- 20 each - Baby Wheels-Stages 0-3 (both versions)
 - English Version: <https://www.militaryonesource.mil/web/mos/products#!/detail/482>
 - Spanish Version: <https://www.militaryonesource.mil/web/mos/products#!/detail/483>

- 2 - Double Duty: Staying Connected With Your Kids When You're a Deployed Dad (if out of stock, try to download it once to your computer)
 - <https://www.militaryonesource.mil/web/mos/products#!/detail/38>
- 2 - Military Youth Coping With Separation: When Family Member Deploys (ages 10+)
 - <https://www.militaryonesource.mil/web/mos/products#!/detail/58>
- 2 - Sesame Street's Talk, Listen, Connect: Deployments, Homecomings, Changes (ages 2-5)
 - <https://www.militaryonesource.mil/web/mos/products#!/detail/48>
- 2 - Sesame Street's Little Children, Big Challenges: Resilience (ages 2-5)
 - <https://www.militaryonesource.mil/web/mos/products#!/detail/54>

Suggested Downloads:

- New Parent Support Program Fact Sheet
 - <https://www.militaryonesource.mil/products#!/detail/339>
- Putting Baby Safely to Sleep: Tools for New Parent Support
 - <https://www.militaryonesource.mil/products#!/detail/343>
- 2017 MilParent Poster
 - <https://www.militaryonesource.mil/web/mos/products#!/detail/468>
- 2017 MilParent Tip Sheet
 - <https://www.militaryonesource.mil/web/mos/products#!/detail/469>
- ZERO TO THREE/Military OneSource Poster
 - <https://www.militaryonesource.mil/web/mos/products#!/detail/290>
- Military OneSource Overview: This presentation provides a thorough overview of all the Military OneSource program and website resources. http://download.militaryonesource.mil/12038/MOS/MOS_PPTS/MOS-SlideDeck-2_Overview.pptx
- Military OneSource Outreach Services Brochure: This two-page brochure contains information explaining Military OneSource state consultants. <https://www.militaryonesource.mil/web/mos/products#!/detail/225>